

BEGEIVED CENTRAL FAX CENTER

JAN 0 3 2006

Intellectual Property Law Group

Verizon Corporate Services Group Inc

600 Hidden Ridge Drive Irving, Texas 75038 MailCode HQE03H14

972/718-4800 Phone: 972/718-3946 Fax:

E mail:

christian.andersen@verizon.com

To:

U.S. Patent and Trademark Office - From:

MAIL STOP: After-Final **Examiner: J. AVELLINO** Group Art Unit: 2143

Christian R. Andersen

Specialist - Intellectual Property

Confirmation No.: 2133

Pages with 17 Cover.

Fax: 571-273-8300

FORMAL SUBMISSION OF:

1) **Amendment After Final**

Title:

GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC

NETWORK MANAGEMENT

Serial No. Filing Date: 09/539,972 March 31, 2000

First Named Inventor:

Boris S. ELMAN

Atty. No.

99-837 RCE 2

Customer Number:

32127

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

Christian R. Andersen

Date of Transmission: January 3, 2006

RESPONSE UNDER 37 C.F.R. § 1.116 EXPEDITED PROCEDURE REQUESTED EXAMINING GROUP 2143

PATENT

Customer No. 32,127

Attorney Docket No. 99-837 RCE 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Boris S. ELMAN et al.

Application No. 09/539,972

Filed: March 31, 2000

For: GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK MANAGEMENT

Application of:

Breceived Central Fax Center

Central Fax Center

Central Fax Center

JAN 0 3 2006

Confirmation No.: 2133

Mail Stop After-Final

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed November 3, 2005, the period for response extending through February 3, 2006, and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments follow the amendment section of this paper.